

Your care connected ... or not yet?

We published some information about this exciting initiative last year, after the Lordswood Group practices joined the pilot programme. The Birmingham (and Sandwell and Solihull) programme – let's call it YCC – aims to make Pat the Patient's medical record available, with Pat's permission and with many safeguards, to health professionals needing it for Pat's care. The pilot programme involves seven hospitals (including UHB) and a number of the area's practices.



So, if Pat has to go into A&E, A&E's professional healthcare staff can check the record to see (for instance) whether any aspect of Pat's health history or medication could affect the treatment needed in this emergency.

Alas, it turns out that the medical IT system used by Lordswood (and many others) is not fully compatible with YCC at the moment. YCC is "working diligently to ... resolve this issue" as well as others that are slowing progress. However, the hope is that all the hospitals and practices in the area will be involved in the Phase 1 trial by the end of this year.

Find out more at <http://bhamcrosscityccg.nhs.uk/your-services/your-care-connected>.

And try not to confuse YCC with care.data and the Summary Care record.... Yes, it is confusing!

Don't forget ...

The season for flu and shingles shots starts in September. Ask your practice when you can come for a flu shot and/or for a shingles shot if you should have one. **You should have a flu shot if you're 65 or over on 31 March 2016, a carer for such a person, pregnant, very overweight, or if you have certain other conditions. You should have a shingles shot if your date of birth is 2/9/35 - 1/9/37 or 2/9/42 - 1/9/45.** Also check with your practice vaccination needs for **2-4-year olds, 18-year-old men, and University first-years** up to 25.

Surgery opening hours

earlier or later slots also available

	Lordswood 426 2030	Quinborne 428 2880	Quinton 421 6011
Monday	8.30 - 6.00*	8.30 - 6.00	*8.30-1.30 3.00-6.00
Tuesday	8.30 - 6.00	8.30 - 6.00	8.30-1.30 3.00-6.00
Wednesday	8.30 - 5.00	*8.30 - 1.00	8.30-1.30 3.00-6.00
Thursday	*8.30 - 6.00	*8.30 - 6.00	8.30-1.30*
Friday	*8.30 - 6.00	*8.30 - 6.00	8.30-1.30 3.00-6.00
Saturday	8.30 -11.00 am	closed	closed
Sunday	closed	closed	closed

If you **URGENTLY** need a doctor when your surgery is closed, phoning the usual number will take you to our "Badger" service. They will give medical advice, or ask to see the patient at A&E or a "walk-in centre", or arrange a home visit, as appropriate. **Please don't go straight to A&E!**



Did you know...
Lordswood's PPG has just issued the
2015 Survey form in [systmonline/questionnaires](#).
Your practice also has paper copies....

Patient Participation Group: Information sheet, Autumn 2015

This is from your Patient Participation Group (PPG)...

This is our fourth such information sheet. Its purpose is to provide relevant, interesting and up-to-date information to all the surgeries' patients we can reach.

Contact PPGinfo@aol.com about the Lordswood Patient Participation Group.

Contact PPGnews@aol.com for the editor.

To find out about PPGs in general - <http://www.napp.org.uk/ppgintro.html>.



Welcome, Liz Wilson, to the Lordswood Group!

Your editor had a check-up in July and for the first time met nurse Liz Wilson, who's known for her passion for her work. It's true – she had to go off sick but struggled to the end of her appointment with me first. Before I left, I asked Liz to tell us something about herself when she was better; in her weakened state, how could she refuse?

Liz was a practice nurse for fifteen years before she joined us in 2014 as nurse manager to all three Lordswood practices. Now she's looking after nine nurses and four healthcare assistants – hard work, but exciting for her as she is passionate about the role and about developing nurses in general practice. Indeed, she's so happy that she wants to stay here for ever!

As is often the case with nurses in large practices, Liz has developed her own specialism (as well as keeping the range of a practice nurse's work): she looks after respiratory problems such as COPD and asthma. Such a specialism needs success in a number of six-month courses at degree level each including 300 hours of actual study ... and regular updates.

Liz also provides much support to her colleagues moving towards their own specialisms. Even so, she has time to work in her area outside Lordswood. She is, for instance, respiratory clinical lead for our LCN (Local Commissioning Network) where she advises the CCG (Clinical Commissioning Group) on improving care for respiratory patients across Birmingham.

Yes, we're very fortunate.

Farewell and hail... with many thanks to Kim Piper and Jo Whiteley

Dr Emma McCullom, salaried GP at Lordswood House, is moving on - her family are off to the south coast.

Dr Suzie Jewels (partner, Quinborne) has had a baby girl; mother and baby are doing well.

Dr Nina Mather has joined Quinborne as a partner following the retirement of Dr Daly.

Tracey Smart joined the Group as a new practice nurse who will be working across all three sites. She is very keen to learn and will be an asset to the Group

Several members of the **nursing team** are embarking on further training to develop their skills in diabetes, asthma and spirometry. Yes, we are very fortunate....

Please turn over