

Lordswood Medical Practice and Ridgacre House Surgery Covid-19 vaccination programme status

Updated 26 February 2021

General summary:

We are making good progress inviting people in priority groups 5 (65y and over) and 6 (patients in an at-risk group).

Group 6 includes carers. If you are a carer, see FAQ 7, as arrangements are slightly different for this group.

Group 6 now includes people with Learning Disability and their carer. we have written a new FAQ on this – see FAQ 12.

Housebound patients over 80 are still shaded blue ('currently being invited'). Good progress is happening with this group, who are being vaccinated by our colleagues in the Community Trust. We expect this group to be completed in the next few weeks, so please continue to wait for your invitation if you have not yet been vaccinated.

We have also updated FAQ 6 on shielding patients and the recent changes to this list, as well as publishing a separate news item on this subject in the 'News' section.

Remember: we will contact you when it is your turn to be vaccinated. It really helps us if you do not contact us to ask about your vaccination. Visit this page once a week or so - we update any new information here as we get it. If you have a question that cannot be answered from the information on this page, then please use the 'Contact us' link on this website to ask us, instead of phoning us. We will aim to respond as soon as possible and within a week at the latest.

See the table below and our FAQs for more detail and information about our current status.

National Priority	Status	Advice
1. Residents in a care home for older adults and staff working in care homes for older adults.	All invited at least once.	See FAQs 1 below.
2. All those 80 years of age and over - not housebound.	All invited at least once.	See FAQs 1 below.
All those 80 years of age and over - housebound	Currently being invited.	See FAQ 4 below. Please wait to be contacted.
Frontline health and social care workers.	All invited at least once.	See FAQ 5 below.
3. All those 75 years of age and over	All invited at least once.	See FAQ 1 below.
4. All those 70 years of age and over	All invited at least once.	See FAQ 1 below.

Clinically extremely vulnerable individuals (see Note 4 below) (not including pregnant women and those under 16 years of age)).	All invited at least once.	See FAQs 1 below.
Government target for inviting priority groups 1-4: Mid-February 2021 - met		
5. All those 65 years of age and over.	Currently being invited.	We will contact you.
6. Adults aged 16 to 65 years in an at-risk group (see Note 5 below).	Currently being invited.	We will contact you.
Those in receipt of carer's allowance or those who are main carer of an elderly or disabled person whose welfare may be at risk if the carer falls ill.	Waiting in turn.	See FAQ 7 below. Please wait to be contacted.
People on the GP register for Learning Disability and their carer.	Currently being invited.	See FAQ X below. We will contact you.
7. All those 60 years of age and over.	Waiting in turn.	We will contact you.
8. All those 55 years of age and over.	Waiting in turn.	We will contact you.
9. All those 50 years of age and over.	Waiting in turn.	We will contact you.
Government target for inviting priority groups 5-9: Spring 2021		
10. Rest of the population (to be determined)	Waiting in turn.	We will contact you.

FAQ 1: I thought I would be called by now but have not heard anything. Have I been missed?

FAQ 2: I said no to my vaccine when you invited me. Can I change my mind?

Don't miss out! If you are in one of the priority groups that we have marked as 'All invited at least once' (GREEN rows in our National Priority Status table), but have not been contacted by us, or if we have contacted you and you declined our invitation but have now changed your mind, please phone us or use the 'Contact us' link on the homepage to get in touch. When using the 'Contact us' link please include 'Vaccine catchup' in the subject line and include details of how we can get in touch with you. We will then contact you to offer an appointment.

If you are our patient but are currently staying somewhere else, visit www.nhs.uk/covid-vaccination to book at a centre convenient to where you are. Click [here](#) for more information on how to make sure you don't miss out on getting your vaccine, including how to register with a GP or get a NHS number if you don't have one.

FAQ 3: I am worried you might not have my correct contact details. How do I update these?

Don't miss out! Make sure that we have your up to date contact details. You can update these here:

- Lordswood Medical Practice: <https://lordswood.org.uk/services/change-of-personal-details>
- Ridgacre House: <https://rahs.digipractice.org/general-and-admin-enquiry/change-of-personal-details>).

FAQ 4: I am a housebound patient. How will I get my vaccine?

Patients in this group are being vaccinated by the Community Trust (including District Nurse service). It has taken a little longer to organise this because of the challenge of taking the vaccine to your homes. We are now progressing well through this group so please continue to be patient and we will contact you soon.

FAQ 5: I am a frontline health and social care worker. How can I get my vaccine?

For frontline health or social care workers the arrangement in Birmingham is for you to obtain your vaccinations at a hospital vaccination centre (even if you are registered with us as a patient). This is because our vaccine supplies are calculated so that we have enough for our 'regular' patients in the priority age bands. Therefore, if you are a frontline health or social care worker follow these links to the booking systems of local hospital hubs:

Queen Elizabeth Hospital: <https://my.drdoctor.co.uk/clinic/QEHITMa>

Heartlands Hospital: <https://my.drdoctor.co.uk/clinic/Heartlands1603>

Good Hope Hospital: <https://my.drdoctor.co.uk/clinic/GoodHopeHospital>

Birmingham Children's Hospital: <https://my.drdoctor.co.uk/clinic/BWCH>

Royal Orthopaedic Hospital: <https://my.drdoctor.co.uk/clinic/rohvaccinationclinic>

Solihull Hospital: <https://my.drdoctor.co.uk/clinic/solihullhospitalcovidhh2021>

You will be asked to provide the following information to book your vaccination:

- NHS number
- Residential post code
- Mobile telephone number (so that appointment date and time can be texted)
- Proof of ID and proof of employer. This can be an ID badge, payslip or letter.

If these links do not work, email CovidVaccine@uhb.nhs.uk for advice.

Visit this link for the NHS England letter about vaccination of Health and Social Care workers:

<https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2021/01/C1008-operational-guidance-vaccination-of-frontline-health-social-care-workers-26-January-2021.pdf>

These arrangements include locum doctors who do not currently have a local practice to arrange their vaccination and private practitioners e.g. physiotherapists, audiologists and podiatrists.

FAQ 6: How do I know if I am in the 'clinically extremely vulnerable' group (officially 'shielding') or in an 'at risk' group and what are the arrangements for these groups?

For more information about who is in these groups, visit:

<https://www.nhs.uk/conditions/coronavirus-covid-19/people-at-higher-risk/whos-at-higher-risk-from-coronavirus/>

The 'clinically extremely vulnerable' (shielding) group was expanded on February 16 to include patients identified by the government's new Covid-19 Population Risk Assessment tool. This has added quite a few people to the shielding list. If you are one of these, you will receive a letter from the government, explaining what this means for you. The changes are still working their way through our systems and we will be inviting the newly added patients as soon as we can. We have also started to invite the 'at risk' patients soon.

See also our news update item 'Changes to the Shielding ('Clinically Extremely Vulnerable') list'. Please visit this FAQ for updates but otherwise wait for us to contact you.

FAQ 7: I am a carer and have heard that carers are being given priority. How will I get my vaccine?

Group 6 also includes those in receipt of carer's allowance or those who are main carer of an elderly or disabled person whose welfare may be at risk if the carer falls ill. We are looking at how to arrange vaccination for this group so please wait for us to contact you. Currently, discussions are taking place for vaccination of carers to be organised at the larger vaccination centres. However, we can also vaccinate carers at the same time as the person you are caring for, so please ask for this if they are invited before you.

We will update this FAQ with further details as they become clear.

In the meantime, if you have not already done so, we invite carers to use the form on this website in the 'Contact us' section to register with us. Please wait for us to contact you to let you know your vaccine is ready. Being registered with us in this way means we can contact you with helpful information from time to time, to support you in your caring role.

FAQ 8: How will you get in touch with me?

We need your current mobile number! We will either call your phone and book your appointment then and there, or we will text you and ask you to call us in a specific time slot. Alternatively, we may text you a link to let you book your appointment directly yourself.

For all of these we need an up to date mobile phone number. To tell us your current contact details, visit:

- Lordswood Medical Practice: <https://lordswood.org.uk/services/change-of-personal-details>
- Ridgacre House: <https://rahs.digipractice.org/general-and-admin-enquiry/change-of-personal-details>).

If we are unable to contact you by mobile, we will either call your landline number or write to you at the address we have for you.

FAQ 9: When will I have my 2nd dose of the vaccine?

The vaccine requires two doses, up to twelve weeks apart, to be fully effective. We will book your second dose when making your first appointment.

FAQ 10: Where will I be given my vaccine?

Lordswood Medical Practice and Ridgacre House Surgery are working together to vaccinate the patients of both our practices at the same time. Our vaccination centre is at:

Birmingham Stake Centre (Church of Jesus Christ of Latter Day Saints),
38-42 Lordswood Rd,
Harborne, Birmingham B17 9QS.

Map link:

<https://www.google.com/maps/place/Birmingham+Stake+Centre+%E2%80%93+The+Church+of+Jesus+Christ+of+Latter-day+Saints/@52.4584935,-1.9602583,15z/data=!4m5!3m4!1s0x0:0xa22f2e51af0f7928!8m2!3d52.4584935!4d-1.9602583>

We are ensuring that **the vaccination centre is Covid-secure** for even the most vulnerable. Help us by observing the social distancing rules of 'Hands, face space' and wearing a mask.

If getting to the centre is not straightforward for you, please start planning how you can get there safely, for example with help from family.

If you have had a letter from the government inviting you for your vaccination, you can also get your vaccine at one of the mass vaccination centres in the city. Visit <http://www.nhs.uk/covid-vaccination> to book your appointment.

FAQ 11: What is happening to the normal practice service while you are all busy giving vaccines?

The fragile nature of the vaccine and the scale of the vaccination programme means there may be some unavoidable disruption to our normal service from the surgery as we send staff to the vaccination centre. So far, we are pleased that we have been able to keep all our services running, but you might find that your wait for some things, like blood tests, minor surgery, injections and contraceptive device fittings is longer than usual. We are very grateful for your help in all of this, especially in waiting for us to contact you rather than phoning the surgery to ask about your vaccine. This makes a very big difference in our ability to maintain our normal services.

FAQ 12: I have a learning disability or am a carer for a person with a learning disability. What priority group do I belong to?

If you are a person with a learning disability or are a carer for a person with a learning disability, the government has confirmed that you will now be offered your vaccine within priority group 6. We already hold a good list of people with this condition so at this time we do not need you to get in touch with us. We will offer your carer their vaccine at the same time as you (See also FAQ 7). If they have not already done so, we also invite your carer to use the form on this website to register with us. Please wait for us to contact you to let you know your vaccine is ready.

FAQ 13: I have had a text inviting me for my vaccine. How do I know it is not a scam?

We know there are some scams around, so you are right to be careful. If we send a SMS message to invite you, we will address you by name. The message will also include the name of the surgery. We will never ask you for bank details. To book your appointment you will be asked to confirm your date of birth, but we do not ask you for any other personal information.

For more information on the **national** Covid-19 vaccination programme, visit:

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/coronavirus-vaccine/>.

For more information on the **Birmingham and Solihull** Covid-19 vaccination programme, visit: <https://www.birminghamandsolihullcovidvaccine.nhs.uk/>.